



UNION OF POSTAL COMMUNICATIONS EMPLOYEES SYNDICAT DES EMPLOYÉS DES POSTES ET COMMUNICATIONS

Special Communiqué to all Volume Counters.

Thank you all for your ongoing patience during the resolution of this matter regarding the deduction of your union dues. Your Union Executive hears and understands your frustration, and is working diligently to fix this matter.

UPCE, PSAC, and Canada Post have been working together on this issue since last year. The challenge lies in having the Canada Post computer program work in sync with the PSAC computer program. Our hope and target is to begin the interlink tests in the early fall of 2013.

In the meantime, your member rep, Lyne Cabana, continues to effect refunds manually. To receive this refund, the member must provide Lyne the following information by e-mail at cabanal@psac.com:

1. Full Name and Canada Post Employee Number
2. Actual dates worked during a volume count
3. A copy of the pay stub showing the union dues deducted.

UPCE will action all submitted claims back to April of 2012.

Rest assured, that any member owed a refund because of over deduction of dues, will receive that refund after providing the required information. This is the process we must use until the computer interface issue is fixed once and for all.

With our continued apologies,

Your UPCE Executive.

Keep visiting www.upce.ca for up to date information.



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